



[Main](#) [About](#) [Portfolio](#) [Services](#) [Support](#) [Testimonials](#) [Contact](#)

Dear All,

I hope this finds you well and that you had a nice Easter weekend.

Please take note of this exciting announcement and improvement to Focus One Design's website...

Focus One Design is very excited to offer you a sophisticated means for sending in emails and contacting me....A brand new fully supported **Help Desk with Live Chat** options has been added to FOD's website.

This is an excellent way for you to send in your emails or ask questions. If you have any questions, concerns, feedback or simply need to get in touch with me, please do so now and in the future via this brand new Support Help Desk system, or chat with me via live chat at any time you see "Live Chat Online". When Offline, you can still send in your message.

Please visit this page: <http://www.focusonedesign.ca/support>

FOD's Help Desk is fully equipped with a self serve knowledge base for any self help resources, a download management page to download files of interest and a news page for viewing Focus One Design's latest news & items. Tickets (like email) can be created by this system and you can keep track of your tickets & replies.

The Live chat option found on the main page and in the support section, provides you with a dynamic interface so we can chat "live". You can also send emails from the live chat window or keep a copy of the chat conversation.

This is an exciting improvement to Focus One Design and I hope you will make use of the options available to you. Please pass this information onto anyone who may be interested.

Please email me if you have any questions or thoughts. Feedback is also welcomed and appreciated...

Stay tuned for Focus One Design's newsletter with new & exciting up-dates, coming at the end of April or beginning of May...

Best wishes,
Karen

Support Help Desk & Live Chat

www.focusonedesign.ca/support



Focus One Design Improvements

www.focusonedesign.ca



Focus One Design is a full service design & development firm specializing in professional web & print services

FOD Photography Blog

- new RSS Feed
www.focusonedesign.ca/blog

- *New photos online soon*

Focus One Design is available as a group on

facebook

to view and/or join, please click on the button above



Focus One Design
Karen Orman, Owner

email: ksorman@shaw.ca | Website: www.focusonedesign.ca
Photo Blog: www.focusonedesign.ca/blog



subscribe

forward to a friend

unsubscribe

update profile

This mailing system may only be used for sending permission based email.

If you did not give permission to receive emails from this sender, [please notify us](#).

This email was sent to ksorman@shaw.ca by ksorman@shaw.ca | [Print / PDF version](#) | Read our [Privacy Policy](#).